



Emburse Sub-processor Letter Q2 2023

Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Abacus/Spend	Zendesk	Customer Support Platform	USA
Abacus/Spend	BillingPlatform.com	Accounts Receivable	USA
Abacus/Spend	Wise	Payment processing	UK
Abacus/Spend	Blockscore	Identity verification	USA
Abacus/Spend	Castle.io	Identity and fraud analytics and IP detection	USA
Abacus/Spend	CapitalOne DevExchange	Integration with CapitalOne	USA
Abacus/Spend	Delighted	Customer surveys	USA
Abacus/Spend	Google - Google Analytics	Website usage analytics/usage tracking	USA
Abacus/Spend	Pendo	Embedded Product Guides and Product Usage Analytics/usage tracking.	USA
Abacus/Spend	Slack	Internal communication/Notifications	USA
Abacus/Spend	Smash	Email archiving	USA
Abacus/Spend	Algolia	Search	USA
Abacus/Spend	Auth0	Authentication	USA
Abacus/Spend	Imgix	Image processing/resizing	USA
Abacus/Spend	Mailgun	Transactional inbound and outbound email notifications	USA
Abacus/Spend	Instana	Application Monitoring	USA
Abacus/Spend	Logz.io	Log management	Israel
Abacus/Spend	Sentry	Error monitoring	USA
Abacus/Spend	Lacework	Cloud security software for identifying and responding to security risks	USA
Abacus/Spend	Finicity	Payment processing	USA
Abacus/Spend	Forte	ACH Processing	USA
Abacus/Spend	Salesforce - CRM Integration	Sync data from customer salesforce accounts (e.g. CRM data, contacts, guests) Syncing available expense tags from client salesforce accounts, marketing/CSM pipeline	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Abacus/Spend	Netsuite	Accounts Receivable	USA
Abacus/Spend	Datadog	Monitoring and analytics, log management	USA
Abacus/Spend	Plaid	Financial data aggregation	USA
Abacus/Spend	Traxo, Inc.	OCR - Hotel/Car Folios including Manual data entry Email parsing for bookings, folios/trips	USA
Abacus/Spend	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR	USA
Abacus/Spend	Google - Looker	Embedded Analytics (Financial)	USA
Abacus/Spend	AWS	Data hosting and services	USA
Abacus/Spend	Snowflake	Data Warehouse	USA
Captio	BillingPlatform.com	Accounts Receivable	USA
Captio	GainSight	Customer surveys	USA
Captio	Salesforce (Service Cloud)	Customer Support Platform	USA
Captio	Slack	Internal communication/Notifications	USA
Captio	Smash	Email archiving	USA
Captio	Wootric	Customer surveys	USA
Captio	Zendesk	Customer Support Platform	USA
Captio	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
Captio	Microsoft Corporation (Azure)	Data Hosting Azure DevOps pipeline for deployment	USA
Captio	Lacework	Cloud security software for identifying and responding to security risks	USA
Captio	Twilio	Service to send communications via email, SMS regarding the services, using its web service APIs	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Captio	DataTech	Human-in-a-loop service, manual tickets validation. Expense Data Entry Consultants	India
Captio	Hitech iSolutions	Human-in-a-loop service, manual tickets validation. Expense Data Entry Consultants.	India
Captio	iO Backoffice	Human-in-a-loop service, manual tickets validation. Expense Data Entry Consultants.	Netherlands
Captio	Sarve	Human-in-a-loop service, manual tickets validation. Expense Data Entry Consultants.	India
Captio	Solucompany	Human-in-a-loop service, manual tickets validation. Expense Data Entry Consultants.	Colombia
Captio	Netsuite	Accounts Receivable	USA
Captio	Datadog	Monitoring and analytics, log management	USA
Certify Expense	BillingPlatform.com	Accounts Receivable	USA
Certify Expense	Slack	Internal communication/Notifications	USA
Certify Expense	Smarsh	Email archiving	USA
Certify Expense	Zendesk	Customer Support Platform	USA
Certify Expense	Auth0	Authentication	USA
Certify expense	FTP Today (ShareTru)	sFTP	USA
Certify Expense	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
Certify Expense	Google - Looker	Embedded Analytics (Financial)	USA
Certify Expense	Snowflake	Data Warehouse	USA
Certify Expense	AWS	Data hosting and services	USA
Certify Expense	Launch Darkly	Feature Flag Management	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Certify Expense	Microsoft Corporation (Azure)	Data Hosting Azure DevOps pipeline for deployment	USA
Certify Expense	Lacework	Cloud security software for identifying and responding to security risks	USA
Certify Expense	Finicity	Payment processing	USA
Certify Expense	Payroll Experts	Payment processing	USA
Certify Expense	Forte	ACH Processing	USA
Certify Expense	Stripe	Secure Credit Card Processing service for customers who pay via credit card	USA
Certify Expense	Western Union Business Services	Payment processing	USA
Certify Expense	Netsuite	Accounts Receivable	USA
Certify Expense	Datadog	Monitoring and analytics, log management	USA
Certify Expense	WEX	Payment processing	USA
Certify Travel	BillingPlatform.com	Accounts Receivable	USA
Certify Travel	Slack	Internal communication/Notifications	USA
Certify Travel	Smarsh	Email archiving	USA
Certify Travel	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
Certify Travel	AWS	Data hosting and services	USA
Certify Travel	Lacework	Cloud security software for identifying and responding to security risks	USA
Certify Travel	Amadeus	Travel reservation services on behalf of the corporation and their agency	Spain
Certify Travel	ATPCO	Travel reservation services on behalf of the corporation and their agency	USA
Certify Travel	CEVENT	Travel reservation services on behalf of the corporation and their agency	USA
Certify Travel	Conferma	Travel reservation services on behalf of the corporation and their agency	United Kingdom
Certify Travel	ManticPoint	Supply travelers with a mobile companion that receives push notifications, itinerary information, and alerts	United Kingdom



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Certify Travel	Park n Fly	Travel reservation services on behalf of the corporation and their agency	USA
Certify Travel	Sabre	Travel reservation services on behalf of the corporation and their agency	USA
Certify Travel	Southwest	Travel reservation services on behalf of the corporation and their agency	USA
Certify Travel	SureWare	Travel reservation services on behalf of the corporation and their agency	USA
Certify Travel	Travelfusion	Travel reservation services on behalf of the corporation and their agency	United Kingdom
Certify Travel	Travelport	Travel Reservation services on behalf of the corporation and their agency	United Kingdom
Certify Travel	Netsuite	Accounts Receivable	USA
Certify Travel	Datadog	Monitoring and analytics, log management	USA
CertifyAP	BillingPlatform.com	Accounts Receivable	USA
CertifyAP	Slack	Internal communication/Notifications	USA
CertifyAP	Smarsh	Email archiving	USA
CertifyAP	Files.com	FTP services	USA
CertifyAP	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
CertifyAP	Snowflake	Data Warehouse	USA
CertifyAP	AWS	Data hosting and services	USA
CertifyAP	Launch Darkly	Feature Flag Management	USA
CertifyAP	Microsoft Corporation (Azure)	Data Hosting Azure DevOps pipeline for deployment	USA
CertifyAP	Solarwinds Paper Trail	Log management	USA
CertifyAP	Lacework	Cloud security software for identifying and responding to security risks	USA
CertifyAP	RecordForce	OCR Invoice - Manual Data entry	USA
CertifyAP	Netsuite	Accounts Receivable	USA



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CertifyAP	Datadog	Monitoring and analytics, log management	USA
CertifyAP	Google - Looker	Embedded Analytics (Financial)	USA
CertifyAP	Sentry	Error monitoring	USA
Chrome River	BillingPlatform.com	Accounts Receivable	USA
Chrome River	Wise	Payment processing	UK
Chrome River	Corpay/Cambridge (Direct Pay)	Payment processing	USA
Chrome River	GainSight	Customer surveys	USA
Chrome River	Google - Google Analytics	Website usage analytics/usage tracking	USA
Chrome River	Pendo	Embedded Product Guides and Product Usage Analytics/usage tracking.	USA
Chrome River	Salesforce (Service Cloud)	Customer Support Platform	USA
Chrome River	Slack	Internal communication/Notifications	USA
Chrome River	Smarsh	Email archiving	USA
Chrome River	Auth0	Authentication	USA
Chrome River	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
Chrome River	Google - Looker	Embedded Analytics (Financial)	USA
Chrome River	ibi WebFOCUS	Embedded Analytics (Financial)	USA
Chrome River	Mailgun	Transactional inbound and outbound email notifications	USA
Chrome River	Snowflake	Data Warehouse	USA
Chrome River	AWS	Data hosting and services	USA
Chrome River	Google - Firebase Crashlytics	Mobile application monitoring/Mobile usage analytics	USA
Chrome River	Instana	Application Monitoring	USA
Chrome River	Launch Darkly	Feature Flag Management	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Chrome River	Logz.io	Log management	Israel
Chrome River	Lacework	Cloud security software for identifying and responding to security risks	USA
Chrome River	Amadeus	Travel reservation services on behalf of the corporation and their agency	Spain
Chrome River	AppZen, Inc.	AppZen audit service and hosting of audit data (US or EU as agreed with the customer during implementation)	USA
Chrome River	CognaVision (was Image Scan, Inc)	OCR Invoice - Manual data entry	USA
Chrome River	FenixGlobal	Emburse auditor service provider	USA, Pakistan
Chrome River	Fincity	Payment processing	USA
Chrome River	Infrd.ai	OCR Invoice	USA
Chrome River	Salesforce - CRM Integration	Sync data from customer salesforce accounts (e.g. CRM data, contacts, guests) Syncing available expense tags from client salesforce accounts, marketing/CSM pipeline	USA
Chrome River	Traxo, Inc.	OCR - Hotel/Car Folios including Manual data entry Email parsing for bookings, folios/trips	USA
Chrome River	Twilio	Service to send communications via email, SMS regarding the services, using its web service APIs	USA
Emburse Cards	BillingPlatform.com	Accounts Receivable	USA
Emburse Cards	Castle.io	Identity and fraud analytics and IP detection	USA
Emburse Cards	Slack	Internal communication/Notifications	USA
Emburse Cards	Smash	Email archiving	USA
Emburse Cards	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
Emburse Cards	Postmark	Transactional inbound and outbound email notifications	USA



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Emburse Cards	AWS	Data hosting and services	USA
Emburse Cards	Lacework	Cloud security software for identifying and responding to security risks	USA
Emburse Cards	Plaid	Used for risk monitoring	USA
Emburse Cards	Stripe	Platform for issuing cards	USA
Emburse Cards	Twilio	Service to send communications via email, SMS regarding the services, using its web service APIs	USA
Emburse Cards	Netsuite	Accounts Receivable	USA
Emburse Cards	Datadog	Monitoring and analytics, log management	USA
Emburse Go	BillingPlatform.com	Accounts Receivable	USA
Emburse Go	Slack	Internal communication/Notifications	USA
Emburse Go	Smarsh	Email archiving	USA
Emburse Go	Airship	Push notifications	USA
Emburse Go	Auth0	Authentication	USA
Emburse Go	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
Emburse Go	Mailgun	Transactional inbound and outbound email notifications	USA
Emburse Go	Microsoft Corporation (Azure)	Data Hosting Azure DevOps pipeline for deployment	USA
Emburse Go	Lacework	Cloud security software for identifying and responding to security risks	USA
Emburse Go	Traxo, Inc.	OCR - Hotel/Car Folios including Manual data entry	USA
Emburse Go	Netsuite	Accounts Receivable	USA
Emburse Go	Datadog	Monitoring and analytics, log management	USA
ExpenseWatch	AWS	Data hosting and services	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
ExpenseWatch	BillingPlatform.com	Accounts Receivable	USA
ExpenseWatch	Lacework	Cloud security software for identifying and responding to security risks	USA
ExpenseWatch	Netsuite	Accounts Receivable	USA
ExpenseWatch	Zendesk	Customer Support Platform	USA
ExpenseWatch	Slack	Internal communication/Notifications	USA
Nexonia	BillingPlatform.com	Accounts Receivable	USA
Nexonia	Click Tools (Callidis Cloud by SAP)	Customer surveys	USA
Nexonia	Slack	Internal communication/Notifications	USA
Nexonia	Smash	Email archiving	USA
Nexonia	Totango	Customer health check provider	USA
Nexonia	Snowflake	Data Warehouse	USA
Nexonia	AWS	Data hosting and services	USA
Nexonia	Flurry	Mobile application monitoring/Mobile usage analytics	USA
Nexonia	Google - Firebase Crashlytics	Mobile application monitoring/Mobile usage analytics	USA
Nexonia	Launch Darkly	Feature Flag Management	USA
Nexonia	Lacework	Cloud security software for identifying and responding to security risks	USA
Nexonia	Infrd.ai	OCR Invoice	USA
Nexonia	Sumologic	Log management	USA
Nexonia	Netsuite	Accounts Receivable	USA
Nexonia	Datadog	Monitoring and analytics, log management	USA
SpringAhead	BillingPlatform.com	Accounts Receivable	USA
SpringAhead	Salesforce (Service Cloud)	Customer Support Platform	USA
SpringAhead	Slack	Internal communication/Notifications	USA
SpringAhead	Smash	Email archiving	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
SpringAhead	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding OCR DOC AI - OCR, Transcription, ML Training Including Human In the Loop (HITL) Services	USA
SpringAhead	AWS	Data hosting and services	USA
SpringAhead	Lacework	Cloud security software for identifying and responding to security risks	USA
SpringAhead	Netsuite	Accounts Receivable	USA
SpringAhead	Datadog	Monitoring and analytics, log management	USA
SpringAhead	BillingPlatform.com	Accounts Receivable	USA
SpringAhead	Lacework	Cloud security software for identifying and responding to security risks	USA
SpringAhead	Netsuite	Accounts Receivable	USA
SpringAhead	Zendesk	Customer Support Platform	USA
SpringAhead	Slack	Internal communication/Notifications	USA
Tallie	BillingPlatform.com	Accounts Receivable	USA
Tallie	Salesforce (Service Cloud)	Customer Support Platform	USA
Tallie	Slack	Internal communication/Notifications	USA
Tallie	Smarsh	Email archiving	USA
Tallie	Survey Monkey	Customer surveys	USA
Tallie	Zendesk	Customer Support Platform	USA
Tallie	Files.com	FTP services	USA
Tallie	Google - GCP	Map Services - Places, Dynamic Maps, Static Maps, Geocoding	USA
Tallie	Mailgun	Transactional inbound and outbound email notifications	USA
Tallie	Snowflake	Data Warehouse	USA
Tallie	AWS	Data hosting and services	USA
Tallie	Solarwinds Paper Trail	Log management	USA
Tallie	Lacework	Cloud security software for identifying and responding to security risks	USA



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Emburse Service	Sub-processor Entity Name	Sub-processor Services Provided	Country of HQ
Tallie	Okta	Authentication	USA
Tallie	Virtana (Metricly)	Service analytics	USA
Tallie	Netsuite	Accounts Receivable	USA
Tallie	Datadog	Monitoring and analytics, log management	USA

Emburse – Affiliates	
Name	Place of Incorporation or Filing
Certify (UK) Ltd.	United Kingdom
Captio Tech, SL	Spain
Captio Tech Italy S.R.L.	Italy
Nexonia Technologies, Inc.	Canada
Chrome River GmbH	Germany
Chrome River International LTD	United Kingdom
Chrome River PTY LTD	Australia
Roadmap Holding B.V.	Netherlands
Roadmap B.V.	Netherlands
Roadmap USA B.V.	Netherlands