SLA for Response or Update



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Triage – 1 biz day
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Initial Assessment of Difficulty by Legal – 1 biz day

NDA – our form – 1 biz day

NDA $- 3^{rd}$ party form - 2-3 biz days

Level 1 – 1 biz day

Level 2 - 2-3 biz days

Level 3 – 5-7 biz days